GoRescue
Lifesaving Learning Resources

Guide to Setting Up Your GoRescue Trainer Account

Welcome to GoRescue! Follow the steps below to set up your trainer account and gain full access to our platform.

Step 1: Provide the Required Details

To get started, we'll need some information to set up your trainer account. Please ensure you have the following details ready:

- Full Name
- Email Address
- Company Name (if applicable)
- Phone Number
- Billing Information (for invoicing purposes)
- Tiered Pricing Selection (choose the tier that best suits your needs)
- Trainer Qualifications (if applicable, for verification)

Once we have these details, we'll be able to set up your account.

Step 2: Submit Your Details

Send us your details directly via email to info@gorescue.co.uk. If you prefer, you can also contact us by phone to assist you with the process.

Step 3: Wait for Account Activation

After submitting your information, your account will be processed. Typically, it takes 24 – 48 hours for us to activate your account. You will receive an email notification once your account is live.

Step 4: Access Your Account

Once activated, you'll have complete access to the GoRescue platform. You can start utilising all the features, tools, and courses that are available under the tiered pricing structure you selected.

Step 5: Invoice Creation and Payment Process

As a trainer, you'll be able to create groups with learners directly through your GoRescue account. Once your learners are enrolled in the courses, you will be invoiced based on the pricing tier you've selected.

- Invoices are sent via email as soon as the participants are enrolled.
- The invoice is due upon the date of enrolment of participants, meaning payment must be made promptly to avoid delays in access to courses.

If the payment is not completed within **5 working days** from the invoice date, GoRescue reserves the right to close the account, which will deny access to both you and your learners. This means no further training can take place until the outstanding payment is resolved.

Step 6: Begin Using the Platform

You are now ready to start delivering training and managing your learners. Enjoy a seamless experience with the comprehensive set of features designed to support your training needs.